Annual Index

INFORMATION STRATEGY has published dozens of articles and columns on the use of information technology for strategic business management in the past year. For your convenience, this index lists every article by author and subject.

Author Index

Allgood, Bridget. *Offshore Development, Building Relationships across International Boundaries: A Case Study.* Spring 2002, 13–16

Benamati, John. *Lessons from Current Adopters of Transactional Web Sites.* Winter 2002, 36–41

Clermont, Paul. *Cost-Benefit Analysis: It's Back in Fashion, Now Let's Make It Work.* Winter 2002, 6–11

Czuchry, Andrew J. *Entrepreneurial E-Commerce: Strategy and Tactics.* Winter 2002, 42–48

Dallas, Dennis A. *Linux: A Cost-Effective Alternative to Windows.* Spring 2002, 7–12

Dangelo, Norman. *Should You Outsource Your CIO?...Maybe!* Spring 2002, 32–35

Davey, Hamdah. *Offshore Development, Building Relationships across International Boundaries: A Case Study.* Spring 2002, 13–16

DeJarnett, L. R. *Forward to Basics...It Is Neither Back to Basics nor Advancing to the Rear!* Spring 2002, 3–6

DeJarnett, L. R. *IT Spending: It's the Really Big Issue, Again!* Summer 2002, 3–5

DeJarnett, L. R. *Supply Chain Management: The Next Great Hope?* Winter 2002, 3–5

DeJarnett, L. R. *Tough Times Reprised — But Where or When Is the End?* Fall 2001, 3–6

Feldman, Jeffery I. *The Seven Deadly Sins of Project Estimating.* Fall 2001, 30–36

Garretson, Laurie. *IS Staffing.* Fall 2001, 37–43

Havelka, Douglas. *Critical Success Factors for Information Requirements Gathering.* Summer 2002, 36–46

Kesner, Richard M. *Preparing for Knowledge Management: Part 1, Process Mapping.* Fall 2001, 7–17

Kesner, Richard M. *Preparing for Knowledge Management: Part 2, Constructing a KM Platform.* Fall 2001, 18–29

Kesner, Richard M. *Running Information Services as a Business: Managing IS Commitments within the Enterprise.* Summer 2002, 15–35

Lanza, Richard B. *Is Your Software Bigger Than a Breadbox? The Hows and Whys of Software Estimation Tools.* Spring 2002, 17–25

Lanza, Richard B. *A Step-by-Step Plan to Vendor Negotiations.* Winter 2002, 23–35

Lee, Sooun. *Critical Success Factors for Information Requirements Gathering.* Summer 2002, 36–46

Malhotra, Yogesh. *Enabling Knowledge Exchanges for E-Business Communities.* Spring 2002, 26–31

Partlow, Jim. *Teamwork Puts a Troubled Project Back on Track: A Case Study in Relationship Building.* Winter 2002, 12–21

Raval, Vasant. *The Borderless World.* Fall 2001, 44–48

Robertson, Leanna. *Entrepreneurial E-Commerce: Strategy and Tactics.* Winter 2002, 42–48

Rodgers, Bruce D. *The Ease of Storage Management.* Spring 2002, 36–42

Sears, David. *IS Staffing.* Fall 2001, 37–43

Wynes, Don. *Teamwork Puts a Troubled Project Back on Track: A Case Study in Relationship Building.* Winter 2002, 12–21

Yarberry, William A. *Modern Day Paladins: The White Hat Hackers.* Spring 2002, 43–47

Yarberry, William A., Jr. *Managing Telecommunications Expenses.* Summer 2002, 6–14

Yasin, Mahmoud M. *Entrepreneurial E-Commerce: Strategy and Tactics.* Winter 2002, 42–48

Young, Dale. *Lessons from Current Adopters of Transactional Web Sites.* Winter 2002, 36–41

Annual Index

INFORMATION STRATEGY has published dozens of articles and columns on the use of information technology for strategic business management in the past year. For your convenience, this index lists every article by author and subject.

Author Index

Allgood, Bridget. *Offshore Development, Building Relationships across International Boundaries: A Case Study.* Spring 2002, 13–16

Benamati, John. *Lessons from Current Adopters of Transactional Web Sites.* Winter 2002, 36–41

Clermont, Paul. *Cost-Benefit Analysis: It's Back in Fashion, Now Let's Make It Work.* Winter 2002, 6–11

Czuchry, Andrew J. *Entrepreneurial E-Commerce: Strategy and Tactics.* Winter 2002, 42–48

Dallas, Dennis A. *Linux: A Cost-Effective Alternative to Windows.* Spring 2002, 7–12

Dangelo, Norman. *Should You Outsource Your CIO?...Maybe!* Spring 2002, 32–35

Davey, Hamdah. *Offshore Development, Building Relationships across International Boundaries: A Case Study.* Spring 2002, 13–16

DeJarnett, L. R. *Forward to Basics...It Is Neither Back to Basics nor Advancing to the Rear!* Spring 2002, 3–6

DeJarnett, L. R. *IT Spending: It's the Really Big Issue, Again!* Summer 2002, 3–5

DeJarnett, L. R. *Supply Chain Management: The Next Great Hope?* Winter 2002, 3–5

DeJarnett, L. R. *Tough Times Reprised — But Where or When Is the End?* Fall 2001, 3–6

Feldman, Jeffery I. *The Seven Deadly Sins of Project Estimating.* Fall 2001, 30–36

Garretson, Laurie. *IS Staffing.* Fall 2001, 37–43

Havelka, Douglas. *Critical Success Factors for Information Requirements Gathering.* Summer 2002, 36–46

Kesner, Richard M. *Preparing for Knowledge Management: Part 1, Process Mapping.* Fall 2001, 7–17

Kesner, Richard M. *Preparing for Knowledge Management: Part 2, Constructing a KM Platform.* Fall 2001, 18–29

Kesner, Richard M. *Running Information Services as a Business: Managing IS Commitments within the Enterprise.* Summer 2002, 15–35

Lanza, Richard B. *Is Your Software Bigger Than a Breadbox? The Hows and Whys of Software Estimation Tools.* Spring 2002, 17–25

Lanza, Richard B. *A Step-by-Step Plan to Vendor Negotiations.* Winter 2002, 23–35

Lee, Sooun. *Critical Success Factors for Information Requirements Gathering.* Summer 2002, 36–46

Malhotra, Yogesh. *Enabling Knowledge Exchanges for E-Business Communities.* Spring 2002, 26–31

Partlow, Jim. *Teamwork Puts a Troubled Project Back on Track: A Case Study in Relationship Building.* Winter 2002, 12–21

Raval, Vasant. *The Borderless World.* Fall 2001, 44–48

Robertson, Leanna. *Entrepreneurial E-Commerce: Strategy and Tactics.* Winter 2002, 42–48

Rodgers, Bruce D. *The Ease of Storage Management.* Spring 2002, 36–42

Sears, David. *IS Staffing.* Fall 2001, 37–43

Wynes, Don. *Teamwork Puts a Troubled Project Back on Track: A Case Study in Relationship Building.* Winter 2002, 12–21

Yarberry, William A. *Modern Day Paladins: The White Hat Hackers.* Spring 2002, 43–47

Yarberry, William A., Jr. *Managing Telecommunications Expenses.* Summer 2002, 6–14

Yasin, Mahmoud M. *Entrepreneurial E-Commerce: Strategy and Tactics.* Winter 2002, 42–48

Young, Dale. *Lessons from Current Adopters of Transactional Web Sites.* Winter 2002, 36–41

Subject Index

Business Issues

The Borderless World. *Raval, Vasant.* Fall 2001, 44–48

Cost-Benefit Analysis: It's Back in Fashion, Now Let's Make It Work. *Clermont, Paul.* Winter 2002, 6–11

Enabling Knowledge Exchanges for E-Business Communities. *Malhotra, Yogesh.* Spring 2002, 26–31

Entrepreneurial E-Commerce: Strategy and Tactics. *Czuchry, Andrew J., Yasin, Mahmoud M., & Robertson, Leanna.* Winter 2002, 42–48

IT Spending: It's the Really Big Issue, Again! *DeJarnett, L. R.* Summer 2002, 3–5

Running Information Services as a Business: Managing IS Commitments within the Enterprise. *Kesner, Richard M.* Summer 2002, 15–35

A Step-by-Step Plan to Vendor Negotiations. *Lanza, Richard B.* Winter 2002, 23–35

Case Studies

Cost-Benefit Analysis: It's Back in Fashion, Now Let's Make It Work. *Clermont, Paul.* Winter 2002, 6–11

Offshore Development, Building Relationships across International Boundaries: A Case Study. *Davey, Hamdah & Allgood, Bridget.* Spring 2002, 13–16

Teamwork Puts a Troubled Project Back on Track: A Case Study in Relationship Building. *Partlow, Jim & Wynes, Don.* Winter 2002, 12–21

CIO Issues

IS Staffing. *Sears, David & Garretson, Laurie.* Fall 2001, 37–43

IT Spending: It's the Really Big Issue, Again! *DeJarnett, L. R.* Summer 2002, 3–5

Linux: A Cost-Effective Alternative to Windows. *Dallas, Dennis A.* Spring 2002, 7–12

Should You Outsource Your CIO?...Maybe! *Dangelo, Norman.* Spring 2002, 32–35

Supply Chain Management: The Next Great Hope? *DeJarnett, L. R.* Winter 2002, 3–5

Communications

The Borderless World. *Raval, Vasant.* Fall 2001, 44–48

Managing Telecommunications Expenses. *Yarberry, William A., Jr.* Summer 2002, 6–14

Consultants

Should You Outsource Your CIO?...Maybe! *Dangelo, Norman.* Spring 2002, 32–35

Enterprise Management

Entrepreneurial E-Commerce: Strategy and Tactics. *Czuchry, Andrew J., Yasin, Mahmoud M., & Robertson, Leanna.* Winter 2002, 42–48

Supply Chain Management: The Next Great Hope? *DeJarnett, L. R.* Winter 2002, 3–5

Information Technology

The Ease of Storage Management. *Rodgers, Bruce D.* Spring 2002, 36–42

IS Staffing. *Sears, David & Garretson, Laurie.* Fall 2001, 37–43

Is Your Software Bigger Than a Breadbox? The Hows and Whys of Software Estimation Tools. *Lanza, Richard B.* Spring 2002, 17–25

IT Spending: It's the Really Big Issue, Again! *DeJarnett, L. R.* Summer 2002, 3–5

Linux: A Cost-Effective Alternative to Windows. *Dallas, Dennis A.* Spring 2002, 7–12

Offshore Development, Building Relationships across International Boundaries: A Case Study. *Davey, Hamdah & Allgood, Bridget.* Spring 2002, 13–16

Running Information Services as a Business: Managing IS Commitments within the Enterprise. *Kesner, Richard M.* Summer 2002, 15–35

Supply Chain Management: The Next Great Hope? *DeJarnett, L. R.* Winter 2002, 3–5

Internet Issues

Enabling Knowledge Exchanges for E-Business Communities. *Malhotra, Yogesh.* Spring 2002, 26–31

Entrepreneurial E-Commerce: Strategy and Tactics. *Czuchry, Andrew J., Yasin, Mahmoud M., & Robertson, Leanna.* Winter 2002, 42–48

Lessons from Current Adopters of Transactional Web Sites. *Young, Dale & Benamati, John.* Winter 2002, 36–41

Knowledge Management

Enabling Knowledge Exchanges for E-Business Communities. *Malhotra, Yogesh.* Spring 2002, 26–31

Preparing for Knowledge Management: Part 1, Process Mapping. *Kesner, Richard M.* Fall 2001, 7–17

Preparing for Knowledge Management: Part 2, Constructing a KM Platform. *Kesner, Richard M.* Fall 2001, 18–29

Management Issues

The Ease of Storage Management. *Rodgers, Bruce D.* Spring 2002, 36–42

Forward to Basics...It Is Neither Back to Basics nor Advancing to the Rear! *DeJarnett, L. R.* Spring 2002, 3–6

IS Staffing. *Sears, David & Garretson, Laurie.* Fall 2001, 37–43

Managing Telecommunications Expenses. *Yarberry, William A., Jr.* Summer 2002, 6–14

Offshore Development, Building Relationships across International Boundaries: A Case Study. *Davey, Hamdah & Allgood, Bridget.* Spring 2002, 13–16

Running Information Services as a Business: Managing IS Commitments within the Enterprise. *Kesner, Richard M.* Summer 2002, 15–35

A Step-by-Step Plan to Vendor Negotiations. *Lanza, Richard B.* Winter 2002, 23–35

Tough Times Reprised — But Where or When Is the End? *DeJarnett, L. R.* Fall 2001, 3–6

Outsourcing

Managing Telecommunications Expenses. *Yarberry, William A., Jr.* Summer 2002, 6–14

Offshore Development, Building Relationships across International Boundaries: A Case Study. *Davey, Hamdah & Allgood, Bridget.* Spring 2002, 13–16

Should You Outsource Your CIO?...Maybe! *Dangelo, Norman.* Spring 2002, 32–35

Project Management

Critical Success Factors for Information Requirements Gathering. *Havelka, Douglas & Lee, Sooun.* Summer 2002, 36–46

Is Your Software Bigger Than a Breadbox? The Hows and Whys of Software Estimation Tools. *Lanza, Richard B.* Spring 2002, 17–25

The Seven Deadly Sins of Project Estimating. *Feldman, Jeffery I.* Fall 2001, 30–36

Teamwork Puts a Troubled Project Back on Track: A Case Study in Relationship Building. *Partlow, Jim & Wynes, Don.* Winter 2002, 12–21

Security

Modern Day Paladins: The White Hat Hackers. *Yarberry, William A.* Spring 2002, 43–47

Systems Integration

The Borderless World. *Raval, Vasant.* Fall 2001, 44–48

Linux: A Cost-Effective Alternative to Windows. *Dallas, Dennis A.* Spring 2002, 7–12